Mehr Licht!
More Photonics for Intelligence

#B08

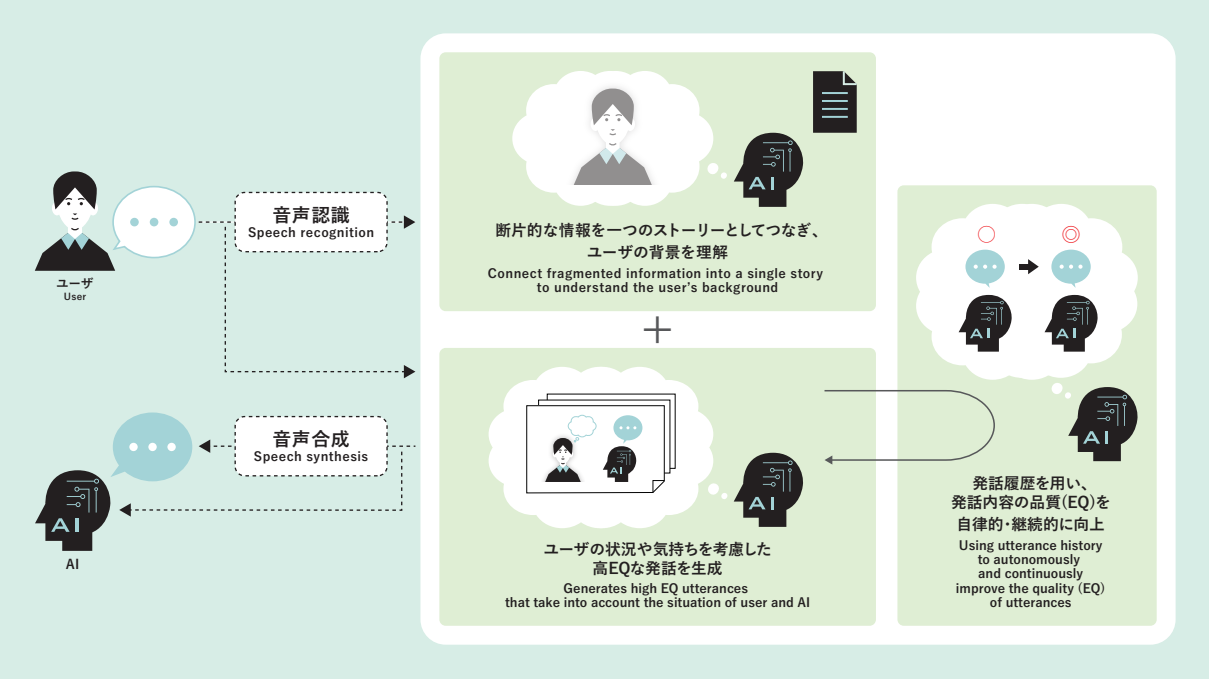
#Customer Experience#Stakeholder Engagement

High-EQ Conversational Intelligence

The more you talk, the better AI understands your perspective

Technical Challenges & Goals

AI can support people by responding to the situation, not just to what they explicitly say. We aim to develop AI that can understand users' backgrounds from fragmentary information, consider how its responses may affect them before deciding what to say, and automatically improve its responses after a conversation.



Key Technologies

Core Technologies

- EQ evaluation of AI's own speech by AI for high-EQ speech prompts and autonomous improvement cycle
- Express the user's experience in a narrative style that includes the AI's interpretation

Key Differentiators

- Based on tsuzumi, EQ capability is incorporated to enable AI's own evaluation and improvement
- High-EQ AI makes narrative from fragmentary user information and generates suitable utterances

Use Cases

Communication Services

AI buddies to support people on a daily basis and enable dialogue based on the user's personality and perspective, not only providing information, to develop AI buddies that are easy to get along with, easy to talk to, and understand their users.

Exhibitors

NTT, Inc. Human Informatics Laboratories
Mobile Innovation Tech Department, NTT DOCOMO, INC.